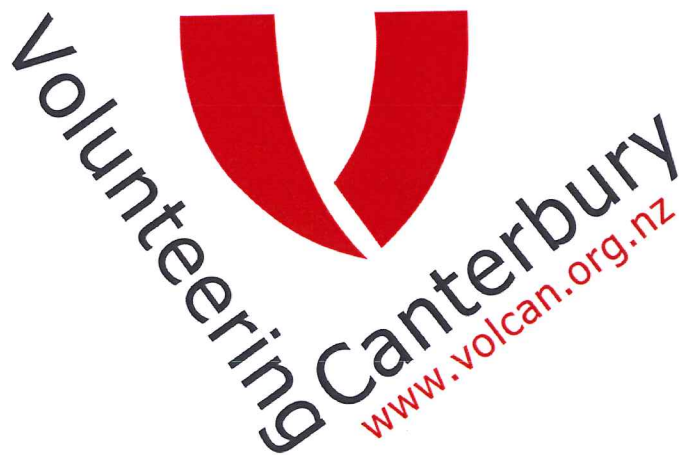


VOLUNTEERING CANTERBURY

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ANNUAL REPORT 2016





Volunteering Canterbury's mission is to promote, support, and uphold the integrity of voluntary work with commitment to Te Tiriti o Waitangi.

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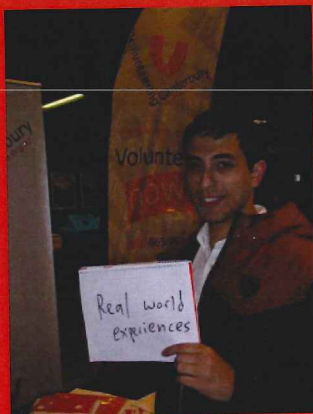
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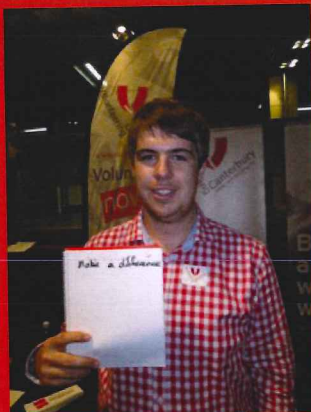
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*"We believe  
volunteering should be  
inclusive and provide  
pathways for people to  
go to 'the next step' –  
whatever that may be  
for them." The VolCan  
team*



In a word, or two,  
what volunteering  
means to these  
young people ...





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## ABOUT VOLUNTEERING CANTERBURY

Volunteering Canterbury was opened in September 1988, and has continued to grow since then.

In 2015/2016 we recruited 556 individual volunteers and 548 group volunteers, we ran 35 events for our members, visited 79 not-for-profit organisations, and put on 73 external presentations, displays or youth events.

Glenda Martin (Outreach and Marketing Manager) and Richard Brewster (Strategy and Finance Manager) support our office, aided by 4 volunteers – MaryEllen Wilson, Nathalie Slottje, Tammy Dodgshun and Carla Martinez Vivanco.

Our Chairperson Sarah Campagnolo is supported by our 2016 Board: Cheryl Moffat, Wendy Butcher, Danté Fyfe, Kaye Vessey, Claire Baker & Teoti Jardine.

“Volunteers  
are not paid  
- not be-  
cause they are  
worthless, but  
because they  
are priceless”

Unknown





## CHAIR'S REPORT

'Alone we can do so little, together we can do so much' - Helen Keller

Our volunteer spirit is a core part of what makes us Kiwi. Every part and aspect of New Zealand/Aotearoa society is based around this, 'lending a hand', 'doing what needs to be done', serving, giving, pitching in. I think Canterbury has been a prime example of that spirit. We join together and support each other through acts of volunteering. I am so honoured to be part of this community and support the diverse range of volunteers in this area.

I'd firstly like to thank our hardworking staff, board members and volunteers. Our organisation could not achieve what we do without your dedication and work. I would also like to thank our funders, supporters and fellow volunteer centres who support us to support volunteers and volunteer organisations across Canterbury.

This year has involved big change for Volunteering Canterbury. Ruth, our long standing manager, retired this year. She has led VolCan for over 20 years, creating and maintaining a very strong and robust organisation. Ruth has increased the profile and support for volunteering in Canterbury and left a legacy to be proud of. We are very appreciative of her dedication to and passion for Volunteering Canterbury and wish her well for her future and future projects.

With Ruth leaving, the board decided to change the roles to be two co-managers. We were very lucky that Glenda was keen to accept the promotion and new challenge to Outreach and Marketing Manager. Richard, recently moved from the UK, took the Strategy and Finance Manager role. They have settled into their roles and work amazingly as a team and are continuing to grow and build Volunteering Canterbury.

This year has seen a further increase of group volunteering across a range of businesses, community groups and organisations. We have been working as a team to set the priorities for the next year, which will include increased inclusivity, more group projects, and working more collaboratively.

Lastly special thanks must also go to all our members and friends. Your support towards our kaupapa is invaluable. Ngā mihi nui.

Sarah Campagnolo



## Recruitment

'We continue to be impressed by the high calibre of volunteer referrals *(from Volunteering Canterbury)*'



We are always humbled by the amount of generosity that is in our community. We appreciate the huge contribution you and your Team *(at Volunteering Canterbury)* have made to Single Women as Parents'

'We get the most wonderful volunteers from you *(Volunteering Canterbury)*. They are highly committed, enthusiastic, and come with a lot of life skills, and skills from their paid working life as well. We get a range of ages and ethnicities, which gives the students a wonderfully rich experience'



*(Volunteering Canterbury)*  
'Your Volunteers were:  
\*Wonderful  
\*Brilliant  
\*Much Appreciated  
\*Great bunch of people  
\*They can come back any time'



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## VOLUNTEERING IN NEW ZEALAND

Volunteering is a core part of how modern New Zealand has grown, and it feels embedded in our psyche. There are approximately 97,000 not for profit organisations in New Zealand, which contribute 2.6% to the national GDP, or 4.6% when volunteer labour contributions are taken into account. This is a hugely significant percentage, equivalent to the construction industry. Of those organisations, 90% employ no staff and as such they rely solely on the work done by volunteers in order to operate.

'New Zealand has one of the largest non-profit sectors in the world in proportional terms, and especially notable is the sizeable volunteer workforce engaged by New Zealand not-for-profit sector organisations. A 2008 study of the sector estimated volunteers comprise two-thirds of the non-profit sector workforce in this country, and their contribution is valued at over \$3.3 billion to non-profit organisations. (Sanders, O'Brien, Tennant, Sokolowski, & Salaman, p. 10)'

(State of Volunteering in New Zealand 2015, Volunteering New Zealand)



## Group Volunteers : giving back to the community

Volunteering Canterbury have arranged for 9 corporate and community groups to help the "Habitat for Humanity Hand Up" project, including this team of 8 from Lumley Insurance on February 22 2016. Volunteering Canterbury were contacted by Lumley, and arranged the project dates, times and logistics with Habitat for Humanity. The project saw 21 homes constructed in response to the 2010 and 2011 earthquakes.

*"We had a great day and managed to dig several power supply trenches as well as paint the full exterior cladding to a house. We ...thought it a great way to mark the five year anniversary of the February quake of 2011. Thanks (Volunteering Canterbury) for helping organise our day." Lumley Insurance*



*"Thanks so much to your staff for organising this and to all of the volunteers. We really do rely on volunteer labour to get these houses finished and when we get a good group they really can make a huge difference for us and the families we partner with." Habitat for Humanity*



The McNeill family are one of the 11 families that moved into Foresthill Place as part of the Habitat Hand-Up Christchurch project



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## WHAT VOLUNTEERING CANTERBURY DOES

### RECRUIT

Individually - we recruit individual volunteers and encourage them to apply for roles posted by our member not-for-profit organisations, across all areas of the 3rd sector. Within these roles our volunteers provide help to those who need it most in many different ways: helping vulnerable people manage their everyday lives, educating and mentoring, helping charities administratively and counselling and befriending to name a few.

Group volunteering - we also arrange groups of people from business, schools and other organisations, to volunteer together, helping not-for-profit organisations achieve larger scale projects.

### SUPPORT

We support our member organisations by organising appropriate workshops, training and network meetings as well as individual meetings to support our members' management of volunteers and related issues.

### PROMOTE

We promote volunteering by presenting the benefits of volunteering at schools, youth events and seminars, by reaching out to people in libraries, malls and WINZ offices, by sharing stories via traditional and social media, and we present Annual Volunteer Awards.

### COLLABORATE

In order to increase the scope of volunteering in Canterbury, we are actively collaborating with various non-member partners including the Canterbury Men's Centre, the Student Volunteer Army, Central Libraries, New Zealand Immigration, WINZ, Sport Canterbury, One Voice, Canterbury Migrants Centre, Lincoln University and the University of Canterbury.

We encourage inclusiveness within volunteering, and are actively trying to reach everyone in our communities.



## Group Volunteers: Young People

When the Girl Guides were looking for somewhere for 600 girls to volunteer in January 2016 for their week long jamboree, they didn't hesitate to contact Volunteering Canterbury. Despite being the holidays, we found suitable projects and facilitated the event. In collaboration with Off-the-Wall, the city council graffiti removal programme, 300 girls created lasting murals at the Linwood Community Gardens. Other girls sanded down and varnished benches gifted to the Imagination Station. Group Volunteering makes a lasting difference to the community, and makes for a great team effort.



*"The girls absolutely loved getting involved and making a difference to the Linwood Community Garden fences, a mural that will last a long time after Jamboree finished."*  
Girl Guides





## Recruitment

**556** Individual Volunteer Roles recruited

Group Volunteer events **76**

Group volunteer attendees



**548**



## Support of Member not-for-profit Organisations

**79** Support visits to Non-for-Profit Organizations  
(Includes non-members)

**11**



**Workshops**

**344**

People attended Workshops and Network events

HELLO  
**258**

Member organisations in total

## Promotion of Volunteering

**36** External presentations

**21** Displays

**16** Youth projects

**913** External presentation attendants



**472** Youth project attendants

**1** Annual Volunteering Awards Event



# Supporting member organisations

## Volunteering Canterbury organises Networking and Workshop Opportunities:

*"Thank you for the (Health and Safety) presentation  
yesterday – it was very worthwhile"*

*"I found the workshop on Developing a Strong Foundation for Volunteers absolutely fantastic. I learnt so much, and would like to also attend the Network meeting this Wednesday."*

*"Thanks for also organising the monthly  
(Not for Profit Managers' Support Group) gatherings ...  
they are very useful."*

*"This was one of the best workshops  
I have been to. Heather is a great  
presenter and very passionate!"*

## Volunteering Canterbury seeks out recruitment opportunities for member organisations:

*"Thank you for arranging this day and working with  
staff at the university; it was my first attendance to  
a student recruitment and I really enjoyed it."*

*"We got five people sign up with us! We'd love to be involved  
again in the next event. It was great to meet some of the  
other exhibitors and we definitely got some good contacts for  
future volunteer promotion"*



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## MEMBER SERVICES

Here is a list of the services we provide our member not-for-profit organisations:

- Individual Volunteer recruitment: members post available roles and we match individual volunteers to the roles requested. We are happy to actively help out if you are struggling to match a specific role.
- Group Volunteer recruitment: we arrange groups of people from business, schools and other organisations, to volunteer together, helping not-for-profit organisations achieve larger scale projects.
- Annual volunteer audit: dedicated 1:1 discussion at member's premises , as requested
- Workshops: we support our member organisations by organising appropriate training and workshops, typically using experienced external presenters
- Not-for-Profit Managers Support meeting – opportunity for Volunteer Managers to meet and share success stories and issue resolution
- Volunteer co-ordinator Support group – opportunity for Volunteer Co-ordinators to meet and discuss various topics and share ideas
- Co-ordinator social hour: informal networking and catch up with other Volunteer co-ordinators
- Email and phone support 8.30am-5.30pm Monday-Friday from our office at Christchurch Community House, 301 Tuam St: [mgr@volcan.org.nz](mailto:mgr@volcan.org.nz), or 03 366 2442.
- Access to room hire at CCH at Members rates



## Promoting Volunteering

As part of National Volunteer Week, Volunteering Canterbury held it's Annual Volunteering Awards at the Civic Offices on June 22 2016. We were lucky to have ex-New Zealand cricketer Chris Harris present the awards to 13 deserving individuals and 5 incredible teams of volunteers.



Our youngest recipient was Megan Wilson, 16, who began Volunteering with Gap Filler in 2013, and has since helped out with children's workshops and site maintenance, and gives our youth a voice at project planning meetings.

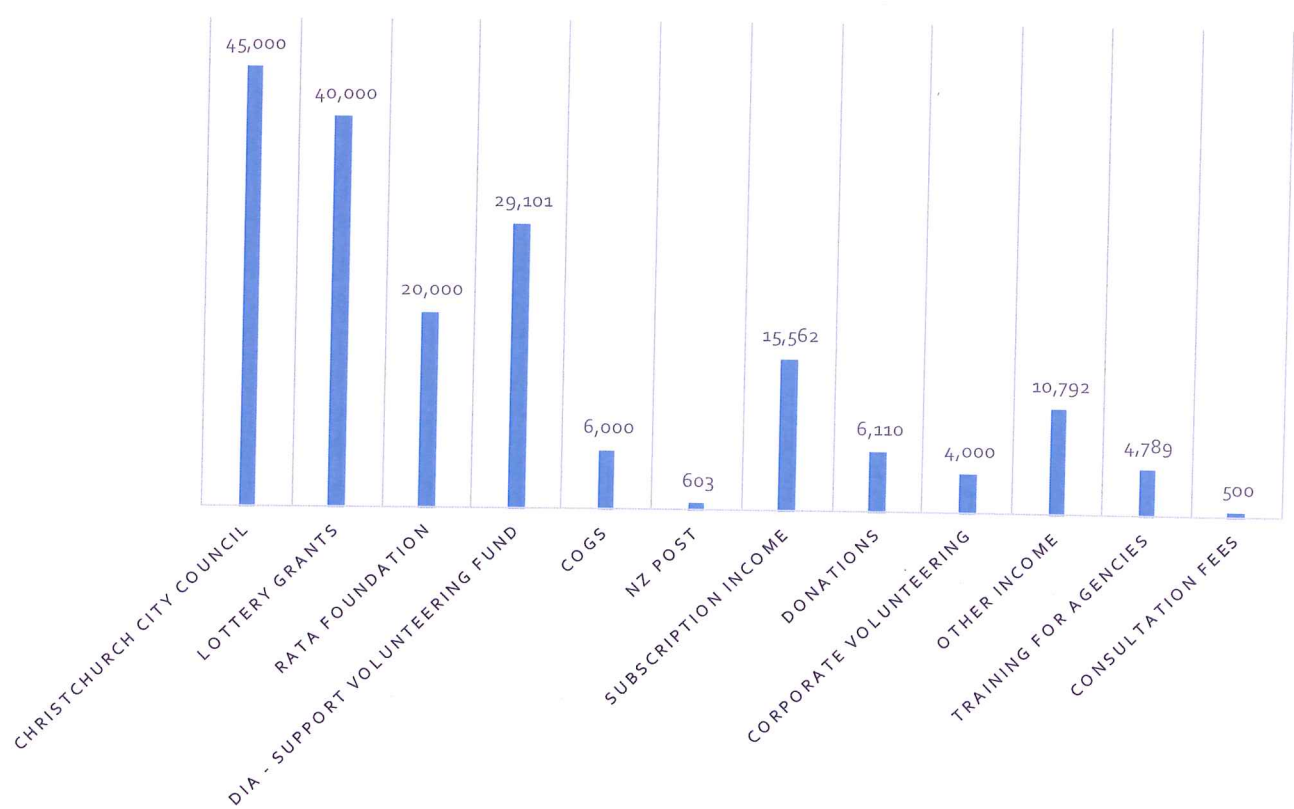


Andrew Farrow won an award for his work with Pathway Trust. Over 5 years he has been fully committed to building supportive and meaningful relationships with men as they transition from prison to the community.



# INCOME SUMMARY

Funds Received April 2015 – March 2016







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## THANK YOU

We would like to thank all our individual Volunteers, Member Organisations, Funders, Corporate Volunteers, and all our other stakeholders.

We could not succeed without the support of our Members, and the part they play in helping us to address the trends and issues that affect us all.

And without volunteers to apply for roles individually, or as a group, be it as part of a Corporate organisation, or as a school, or another not-for-profit, we would not be able to exist, and neither would the 3rd sector and all those people served by them.

To everyone who volunteers, thank you.

We would also like to thank the generosity of our funders who allow us to operate the way we do, and allow volunteers to be such a pillar of the 3rd sector.





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## A CALL TO ACTION

We would dearly love to hear more from you.

To our members, we welcome you to post roles for all your volunteer needs, and we will try our best to find a best fit. We welcome you to our workshops and networking session, and encourage you to let us know your pain-points and issues so we can share them with our other members. We offer a 1:1 audit of your volunteer set up, and welcome the opportunity to visit your organisation.

To all our volunteers, please continue to apply for roles and attend group volunteering events. Every role is important, and many of our volunteers express how happy it makes them.

To other not-for-profit organisations, we would welcome the opportunity to collaborate with you, to ensure that all members of our community feel engaged to volunteer.

"Volunteering occurs in every society in the world. The terms which define it and the forms of its expression may vary in different languages and cultures, but the values that drive it are common and universal: a desire to contribute to the common good, out of free will and a spirit of solidarity, without expectation of material reward"

Helen Clark

(2011 State of the World's Volunteerism Report, p. iv)