



We're here to help you make a difference

SUPPORTING THE COMMUNITY IN 2018

- ✓ Recruitment and referral of potential volunteers (including through our *Group Volunteering Programme*)

In 2018, our group volunteering programme contributed 2,400 hours to the community

"Without your direct engagement and the help of Volunteering Canterbury, we would not have achieved what we had hoped which was to serve a wide variety of organisations and give our boys an appreciation of the significance of service and the general needs of our community." Executive Principal, Christ's College Canterbury

"Thank you for the opportunity to help on Tuesday. What an amazing bunch of people work and volunteer at St Vincent de Paul." IAG

"Thanks for the opportunity for some of our Vbase team to spend some time at Anzac Drive Reserve yesterday – there are definitely some tired and weary, but satisfied, bodies around the office today." Vbase

"I just wanted to let you know that the group who came to help today from the Church of Latter Day Saints were great. They were lovely young men who were a tremendous help. Thanks for organising them to come." Neighbourhood Trust

- ✓ Recruitment support, including advertising on our database and wider networks

250-300 new registrations are received on the volunteer role database, www.volcanmatch.com each month

"Age Concern Canterbury advertises several volunteer positions on the Volunteering Canterbury website. We receive many enquiries for all of the advertised roles and the successful candidates have proven to be invaluable volunteers." Age Concern

Student Volunteer Expo – over 600 students signed-up for more information about organisations present at 2018 Expo

"Thanks for your part in organising the UC Expo. I thought the turnout was great and I have two pages of contacts to follow up!" Dementia Canterbury

"It was a great day for us and we really enjoyed it! On the day we had 137 people register interest." SPCA

"We received 11 peoples names which we were happy about as we were only looking for a couple of specific areas. Mainly Speech Therapy and student teachers. So happy with the outcome." Train the Brain

Migrant Volunteering Workshops – inaugural Migrant Volunteering Workshops 2018 (participants from 9 countries)

Collaboration with University of Canterbury, Lincoln University, Ara Institute, and senior secondary schools to promote volunteer roles of interest to those target areas

Utilisation of community advertising in the region (print and radio)

- ✓ Consultancy and mentorship on involving and supporting volunteers through regular communications, personal contact

Regular distribution of information around volunteering via mailchimp newsletters

"Cheers for the latest newsletter – so many events, it's exciting!" CoCA

- ✓ Access to current volunteer management resources and information via website, www.volcan.org.nz

Guidelines on volunteer recruitment and management processes

Sample documents and forms

Tautoko Networking meeting notes

Articles and publications relevant to the Community Sector

"I would just like to say "thank you" to you and your staff from VolCan, you do amazing work and keep non for profits in the loop of important info and give tremendous support!" St Albans Community Centre

- ✓ 1:1 Volunteer Programme Audit
- ✓ Professional development via training and support workshops

Topics covered this year, with guest speakers with specialist knowledge in the relevant areas:

- Facebook 101 (x2)
- Social Media: Where to now
- Customer Service – keeping existing clients happy while gaining new ones
- Brainstorming for strong Governance
- Conflict Resolution
- Volunteer Management
- What does good Governance look like?

- Growing Great Volunteer Teams
 - Corporate Volunteering Masterclass
- ✓ Access to our Tautoko Network, our unique not for profit support and advocacy group

Topics covered this year, with guest speakers with specialist knowledge in the relevant areas:

- Health and Safety: a checklist for Managers
 - Volunteers: Who's liable when something goes wrong?
 - Succession Planning for Not-for-Profits
 - Customer Service – training to get it right
 - Privacy and Confidentiality – what you can ask and how you should store the answers
 - Police Checking – all you need to know
 - Understanding remuneration options for paid staff in the community sector
 - Top up your wellbeing toolbox – getting the most out of your breath!
 - Leadership: what it looks like
 - Wellbeing: who's responsible for wellbeing in your workplace?
 - Why storytelling is important – and how to do it
 - Accountability: Outcome-based
 - Common accounting challenges for not-for-profits
 - IT – What's out there to share
- ✓ Promotion of the benefits and value of voluntary work and volunteer involving organisations

Annual Volunteer Recognition Awards (this year 27 individuals and five groups received Awards)

“Thank you so much for the award, the plaque, the photo and the whole nine yards! I was totally gobsmacked when I was told that I was one of the awardees. Thank you all again! More power to Volunteering Canterbury.” Cynthia

International Volunteer Managers' Day event (including support from The Press in covering via a special feature)

National Volunteer Week event (including support from The Press and Christchurch Star in covering via special feature)

Finalist in Westpac Champion Business Awards – Community Impact, Small Enterprise category

“Congratulations! That's fantastic recognition of the work you do for all of us!” Keep Christchurch Beautiful

Working party member, Pivot 2018, Volunteering NZ's annual conference

Host of South Island Volunteer Centre Hui

Host of Volunteer Centre Network Aotearoa Hui

Presentations to groups: In 2018 we made 41 presentations to groups in the community, attended by a total of 1,480 people.

"I was fortunate to attend the volunteer hui last week in Woolston. The highlight of the day for me was your speech on volunteering. For me you reinforced the importance of making the volunteer experience worthwhile and you reminded me that volunteers are our biggest ambassadors. As hosts it's important that we show full appreciation and gratitude for their huge contribution. Thank you again for your meaningful speech and if possible I would like to have a copy of it." Conservation Volunteers New Zealand

"Thank you for coming in. It's great to have people like yourself in the community coming into schools and inspiring our students." Catholic Cathedral College

"The students fed back how much they enjoyed the session with you last week." Ara Next Step Centre for Women

Displays: In 2018 we contributed displays/information sites at 16 events in the wider community.

Visits to not-for-profits: In 2018 we met with 37 community organisations individually.

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