

VOLUNTEERING CANTERBURY

ANNUAL REPORT 2019





Volunteering

CANTERBURY

We're here to help you make a difference

Vision

People and communities prospering through volunteering

Mission

Enable the successful employment of volunteers by charities, and promote the benefits of volunteering to people and communities

Values

Integrity, respect, inclusiveness and service, with a commitment to Te Tiriti o Waitangi

Authors: Richard Brewster & Glenda Martin

Postal Address: Christchurch Community House
Te Whakaruruhau ki Otautahi
301 Tuam Street
Christchurch 8011

Email: mgr@volcan.org.nz

Phone: 03 366 2442

CONTENTS

About Volunteering Canterbury	4
Chair's Report	5
Managers' Report	6-7
What Volunteering Canterbury Does	8
Member Services	9
Thank You	10
Financial Statements	

ABOUT VOLUNTEERING CANTERBURY

Volunteering Canterbury was opened in September 1988, and has continued to grow since then.

In 2018/2019 we recruited 450 individual volunteers and 336 group volunteers, we ran 25 events for our members, visited 78 not-for-profit organisations, and put on 71 external presentations, displays or youth events.

Glenda Martin (Outreach & Marketing Manager), Richard Brewster (Strategy & Finance Manager) & Tammy Dodgshun (Community Project Administrator) support our office, aided by our volunteer MaryEllen Wilson.

Our Acting Chairperson Daniel Lister is supported by our 2019 Board: Wendy Butcher, Helen Kidd, Alison Marshall, Molly Sialeipata, Amanda Edmonds, Amir Mirshams & Vanessa Jerome.

We are very proud to have been nominated at the 2019 Westpac Champion Business Awards as a Finalist in the Champion Community Impact Award – Small Enterprise category.

Champion finalist.

**Rata Foundation Champion Community Impact Award
Small Enterprise**



WESTPAC CHAMPION
— BUSINESS AWARDS 2019 —

Proudly sponsored by:



CHAIR'S REPORT

Tēnā tātoukatoa,

Welcome to the 2019 Annual report and the 2019 Volunteering Canterbury AGM.

How quickly a year passes between AGMs, and to think how much can occur! Thank you for your ongoing support of Volunteering Canterbury. As Vice Chair, I am presenting this Annual Report due to the resignation of Paul Barclay as our Board Chair.

I would like to take a moment to acknowledge the events of March 15th 2019, an event that has truly affected not only Canterbury, but the whole nation. I hope, that as New Zealanders, we will move forward – not forgetting the heinous act – but being emboldened by it, to say “No to hate” in our country. Volunteering Canterbury, our members, and the people of Canterbury, once again pulled together to show resilience as a community.

Volunteering Canterbury has again this year, shown how valuable volunteering and the volunteer sector is to New Zealand. We celebrated 30 years last year, a Westpac Champion Business Award Finalist nomination, and hope to go one step further and win the Community Impact Small Enterprise category this year.

Thank you to our volunteers and paid staff for the ongoing effort you have given to Volunteering Canterbury over the last year. You provide the strength to the organisation, and we would not be able to grow without you.

Volunteering Canterbury is undergoing a period of change with two Board members stepping down and resigning, meaning three new members are required. On behalf of the Board and of the co-Managers, I would like to once again thank Paul for his leadership during his time on the Board. I would also like to thank Wendy Butcher for her input and governance experience she has given the Board as she has chosen not to stand for another term. Also a thank you to Teoti Jardine who retired from the Board earlier in the year, this means we are looking to fill the Te Runaka ki Ōtautahi o Kai Tahu position on the Board. We have decided to amend the Volunteering Canterbury Trust Deed to also allow a representative from the wider Te Rūnanga o Ngāi Tahu iwi.

Thank you to our funders for your ongoing support. It is very much appreciated, and allows us to provide our services and workshops to the volunteering organisations of Canterbury. In no particular order, they are Department of Internal Affairs, Rātā Foundation, Christchurch City Council, Lotteries Commission, COGS, and of course our paying members.

Daniel Lister

Vice Chairperson, Volunteering Canterbury Board
August, 2019

MANAGERS' REPORT



We had a wonderful anniversary year in 2018, and we became 30 years old in September. In the same month, to put the icing on the cake, we were nominated as a Finalist in the Westpac Champion Business Awards, in the Community Impact Small Enterprise category. We are thrilled to be shortlisted again for 2019, and hope we can go one better.

We have had another busy and successful year – our core services have continued to help volunteers and organisations, and we have also worked hard to break down barriers and be more inclusive.

Our core focus continues to be helping our 297 member organisations achieve their missions, and helping the 36,000 people affected by volunteers at those organisations annually. We engaged 786 volunteers last year, 2,891 new volunteer registrations, and have 220 roles available at any one time.

We also ran 49 group volunteering events, connecting businesses and other groups to not-for-profit organisations looking for help with projects.

We have helped our members through our Tautoko Network with 25 different events across 2018-19, the highlight was a visit we arranged with the Minister, Hon. Peeni Henari on May 3 with 12 of our member organisations. We also gave out 40 volunteer Recognition Awards to worthy winners in June this year, a record number of recipients.

We have focussed on Removing Barriers to volunteering; we held two New Migrant workshops, encouraging recent arrivals to Christchurch from overseas to connect with welcoming and inclusive organisations.

We have also held two very successful Student Expos at the University of Canterbury, and one at Lincoln University. All the organisations recorded excellent feedback and plenty of young volunteer leads.

Our inaugural Family Volunteering Event was also a great success as 38 adults and children got stuck in at Charlesworth Reserve and planted 250 Salt Rushes and Caprosma plants.

We also maintain our walk-in volunteer service.

Sometimes organisations need more help; we have worked closely with four organisations to review their Volunteer Programme, going into more depth to help kick-start their volunteer needs.

We are also moving further into Canterbury, creating closer ties with Selwyn, and have connected with many new groups. Kaikoura District Council have also approached us and asked us to help revitalise volunteers that are now somewhat burnt out two years post the Kaikoura earthquake.

MANAGERS' REPORT (cont.)

Many thanks go to our partners. Last October we were proud to collaborate with our sister volunteer centres when we hosted the first Volunteer Centre Network Aotearoa (VCNA) hui in Christchurch since the earthquakes. We have also worked as part of the Red Zone Volunteer Strategy, the Otautahi Partnership for Strengthening Community Organisations, and the Age Friendly Steering Committee.

Inside the Volunteering Canterbury office, here at Christchurch Community House, we were delighted when our volunteer, Tammy Dodgshun, agreed to join the staff of Volunteering Canterbury, last June. She now runs our community projects with amazing skill and dedication, as well as posting many amazing stories of volunteers and their fantastic stories on Facebook to highlight what people have been doing.

Many thanks to all our members, our funders, the thousands of volunteers that make Canterbury tick, and everyone connected with Volunteering Canterbury.

Glenda Martin & Richard Brewster
Volunteering Canterbury Co-managers
August 2019

WHAT VOLUNTEERING CANTERBURY DOES

Recruit

Individually - we recruit individual volunteers and encourage them to apply for roles posted by our member not-for-profit organisations, across all areas of the community sector. Within these roles our volunteers provide help to those who need it most in many different ways: helping vulnerable people manage their everyday lives, educating and mentoring, helping charities administratively and counselling and befriending to name a few.

Group volunteering - we arrange groups of people from businesses, schools and other organisations, to volunteer together, helping not-for-profit organisations achieve larger scale projects.

Support

We support our member organisations by organising appropriate workshops, training and network meetings as well as individual meetings to support our members' management of volunteers and related issues.

Promote

We promote volunteering by presenting the benefits of volunteering at schools, youth events and seminars, by reaching out to people in libraries, malls and WINZ offices, by sharing stories via traditional and social media. We host our Annual Volunteer Recognition Awards, the University of Canterbury Student Volunteer Expo and events to celebrate International Volunteer Week, International Volunteer Manager's Day and International Volunteer Day.

Collaborate

In order to increase the scope of volunteering in Canterbury, we are actively collaborating with various non-member partners including the South Island Volunteer Centres, NZ Brain Injury Association, BeCollective, ForwardSight, Exult, University of Canterbury Internship Program, Ross Grigg Consulting, Benefaction, Skillwise and Volunteering New Zealand.

We encourage inclusiveness within volunteering, and are actively trying to reach everyone in our communities.

MEMBER SERVICES

Here is a list of the services we provide our member not-for-profit organisations:

- Individual Volunteer recruitment: members post available roles and we match individual volunteers to the roles requested. We are happy to actively help out if you are struggling to match a specific role
- Group Volunteer recruitment: we arrange groups of people from business, schools and other organisations, to volunteer together, helping not-for-profit organisations achieve larger scale projects
- Annual volunteer audit: dedicated 1:1 discussion at member's premises, as requested
- Tautoko Network:
 - Workshops: we support our member organisations by organising appropriate training and workshops, typically using experienced external presenters
 - Network Meetings – opportunity for Volunteer Managers and Co-ordinators to hear from subject matter experts, meet and share success stories and issue resolution
- Promotion of volunteering – hosting Annual Volunteer Recognition Awards, University of Canterbury Student Volunteer Expo and events to celebrate International Volunteer Week, International Volunteer Manager's Day and International Volunteer Day.
- Regular email updates and newsletters, including notice of Volunteering Canterbury events, events of selected partners and notable volunteering and not-for-profit news and trends
- Email and phone support 8.30am-5.30pm Monday-Friday from our office at Christchurch Community House, 301 Tuam St: mgr@volcan.org.nz, or 03 366 2442
- Access to room hire at CCH at Members rates

THANK YOU

We would like to thank all our individual Volunteers, Member Organisations, Funders, Corporate Volunteers, and all our other stakeholders.

We could not succeed without the support of our Members, and the part they play in helping us to address the trends and issues that affect us all.

And without volunteers to apply for roles individually, or as a group, be it as part of a Corporate organisation, or as a school, or another not-for-profit, we would not be able to exist, and neither would the community sector and all those people served by them.

To everyone who volunteers, thank you.

We would also like to thank the generosity of our partners and funders who allow us to operate the way we do, and allow volunteers to be such a pillar of the community sector.



INTERNAL AFFAIRS

Te Tari Taiwhenua