#### Statistics for VolCan Services Year ended 31 March 2014

- 1,923 new volunteers registered, an increase of 10% on the previous year
- 77% of the volunteers were female and 23% male
- 38% were under 25 years (up from 35%)
- 19% were unemployed and/or on a benefit
   (down from 21%)
- 205 Volunteers were personally interviewed (down from 315)
- 356 people attended 38 training or network events
- 122 Employer Supported Volunteering (ESV) projects were facilitated, involving 1,007 volunteers from 28 businesses, who helped 29 voluntary organisations
- Eight new businesses joined the ESV programme
- 282 member organisations
- 252 available roles
- 72 visits made to not-for-profit organisations by VolCan staff
- 20 displays set up
- 20 presentations made to a total of 331 people
- 2,262 Facebook page 'likes'

### **Magic moments**

"I have found some great candidates in those who have come through your organisation. . . . .I am impressed with the great people out there who are willing to give to others."

"We have had a number of enquiries recently from the public in response to leader vacancies with positive outcomes. Many thanks for your help with this."

"I have attended a couple of the seminars you run, and found them very useful."

"The (Employer Supported Volunteering) days would not have been such a huge success without your amazing help."

"X is a great fit for our organisation and brings many skills, lovely enthusiasm, and generosity. Thank you so much for sending X our way."

"I found Volunteering Canterbury very helpful and will use you again if the need arises." From volunteer

"You are awesome. You keep going, keep giving, keep changing, keep motivating."

"It's a great resource to be able to use." Volunteer Co-ordinator re new database

"Thank you for the extremely useful, thorough, and informative presentation."



# Annual Report 2014

This is a brief outline of our achievements for the year ended 31 March 2014.

A full copy of our financial statements can be found on the General Information page of our website at www.volcan.org.nz

Further information about our activities can be found in our Newsletters (also on the General Information page of the website) and on our Facebook page.

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#### Chairperson's Report - Jan Harrison

This report marks the end of another eventful but successful year for Volunteering Canterbury. The office moved, yet again, as Community House moved to another temporary home. This one has been a much more pleasant environment and we now have a permanent home to look forward to as the Community House Trust has signed a lease for premises in Tuam Street which are currently being fitted out to the Trust's specifications. Target date for moving is September. The staff team has become very adept at packing, unpacking, and adapting to a new working space, and we all hope the next move will be the last for a very long time.

This report also marks my ninth, and final, as Chair of the VolCan Board. I have had the pleasure of working with a committed, passionate, skilled and adaptable staff team, and Boards with the same attributes. My warmest thanks to Linda Mace and Kay Norris who are not seeking re-election, to Memea Ma'aelopa who is standing down as the Pacific Peoples' representative, to Barry Baker, representing Te Runaka ki Otautahi o Kai Tahu, and Jeroen Griemink who left during the year, and to the current Board members standing for re-election.

My thanks also to VolCan's members, funders and supporters: without you we could not achieve our mission. You have been a great team to work with and I leave knowing the organisation is in very good hands, and very good heart.

My best wishes for the future to all involved with Volunteering Canterbury.

#### Manager's Report - Ruth Gardner

A highlight of the past year was the development and implementation of our new online referral system. Volunteers eagerly adopted this and appreciate being able to keep a short list of fancied roles, and be informed about new roles. Organisations enjoy increased ability to maintain their own roles and see just who has been referred to each. We are still making enhancements as new possibilities are presented.

With more automated referrals, there is less need for personal interviews. It has been a challenge to find satisfying roles for our volunteer team, and some have moved more into promotions. We ran a series of expos titled Volunteer @ Your Place, designed to inform volunteers about opportunities close to home. This was complemented by stalls at various community events, and a very successful 'Celebrating Volunteering' day which we ran during National Volunteer Week in June 2014. These initiatives were ably led by Outreach Coordinator Glenda Martin, who also visited many of our members to discuss our services, and introduce them to the new database. The emphasis of our services has moved from personally interviewing potential volunteers (although that still happens) to providing more support for organisations, especially assisting them to manage volunteers well, and to create roles that are attractive and rewarding.

Our Employer Supported Volunteering Programme has continued to attract new businesses, and to enable member organisations to complete projects which may otherwise have languished. Programme Co-ordinator, Trisha Ockwell, has developed and nurtured the relationships essential to this programme.

I have been privileged to have the support of a great Board and wonderful staff team throughout the year. Thanks to all of you for making my role such a satisfying one.

## **Summary of Financial Report for year ending 31/3/14**

Income	
Grants	164,104
Service fees	5,542
Subscriptions	12,878
Other	21,928
Total Income	204,452
Expenditure	
Audit & Annual Report	3,496
Communications	5,124
General expenses	1,885
Personnel Expenses	109,612
Premises expenses	6,136
Printing & Stationery	2,034
Promotions	10,852
VC Network Fund	6,696
Volunteer Expenses	3,415
Workshops & Meetings	1,440
Other	3,191
Total Expenditure	153,881
Surplus for year	\$50,571
Current assets	242,868
Fixed assets	1,261
Total liabilities	44,294
Total Equity	\$199,835