

Magic Moments

"The volunteer referred has an outstanding personality and is adapting well to the Kiwi culture and the style and many operational functions of our Trust. She's articulate and tidy, and just the kind of person we want to have on board."

"It was so lovely to meet you yesterday. It was also great to get your feedback on how things are going and the areas I should next focus my attention on... Meeting in person makes a real difference. It is so much easier and nicer to sit down and talk to someone in person than it is on the phone."

"We also deeply appreciate your organisation's fantastic (recent) assistance in assisting with the recruitment of some additional and urgently required volunteer workers."

"The students came back today so excited about their day...They absolutely loved it!"

"Thank you for the wonderful role you played in helping recruit people to make this such a successful day."

"I just wanted to say thank you for the (Network meeting) you ran last Thursday called 'Why Volunteers stay with an organisation'. I found it really interesting and very valuable to hear from a few different volunteers."

"I am so grateful for the support of this group (not-for-profit managers' support group) over the years particularly when I was a new in my role."

"It was a really fantastic day of activity. We loved having the volunteers with us and more work than anticipated was completed. It has given our smallish (and not very physical) congregation such a boost to see the progress."



Statistics for VolCan Services year ended 31 March 2015

3,041	new volunteers registered, an increase of 58% on the previous year
75%	of the volunteers were female and 25% male
38%	were under 25 years
20%	were unemployed and/or on a benefit
28%	were students
61	Volunteers were personally interviewed (down from 205 the previous year)
368	people attended 40 training or network events
71	Employer Supported Volunteering (ESV) projects were facilitated, involving 471 volunteers from 22 businesses, who helped 27 voluntary organisations
7	new businesses joined the ESV programme
257	member organisations
278	available roles
40	visits made to not-for-profit organisations
16	displays set up
26	presentations made to a total of 959 people
2,627	Facebook page 'likes'

Formatted by Bonnie McLeish



Annual Report 2015

This is a brief outline of our achievements for the year ended 31 March 2015.

A full copy of our financial statements can be found in the About VolCan section of our website at www.volcan.org.nz

Further information about our activities can be found in our Newsletters (also in the About VolCan section of the website) and on our Facebook, LinkedIn, and Twitter pages.

Volunteering Canterbury

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Chairman's Report

Edgar F. Allen once wrote:

"Your life and mine should be valued not by what we take but by what we give."

This sentiment of selfless giving has again been unmistakable within Volunteering Canterbury, resulting in another very busy but successful year.

I would like to firstly formally acknowledge and thank all our dedicated and dynamic Board members for their continual giving of time and skills in the ongoing strategic development of the organisation. In particular I would like to thank Alex Shi, our treasurer for his hard work and commitment in monitoring our finances but who due to a promotion had to resign during the year.

My sincere appreciation also goes to our dedicated and committed staff, namely Ruth Gardner, Glenda Martin, and Trisha Ockwell. Each of these staff members has continued to give 110% to Volunteering Canterbury. This has resulted in us further building on our much respected profile within the Christchurch community as a provider of specialist advice on professional voluntary effort to individuals, companies and not-for-profits.

For me personally a special highlight of the year has been the board and staff getting together to collectively reflect and re-frame our thinking on our long term strategic challenges, demands and opportunities. This resulted in exciting goals being set for the next five years, ensuring that Volunteering Canterbury's future remains bright.

Lastly special thanks must also go to all our members, funders, and friends. It goes without saying that your continuing giving of support towards our kaupapa is fundamental to our very survival. Thank you all.

Gray Crawford

Manager's Report

Moving into new premises was a highlight of the year. It's good to be settled for the foreseeable future, and to have the luxury of planning without worrying where our next home may be.

Our online referral system is popular, and new volunteer registrations continue to rise. We still provide a personal service for people who are wary of the internet, but the vast majority find the system easy and convenient to use. This year we have noticed increased turnover of staff in member organisations. Lack of 'handover' means we are continually introducing new organisational users to the system. We've provided information, consultation, training, and networking opportunities that help organisations to support volunteers well and ensure best practice.

Our communications programme has been enhanced with more focussed use of Facebook, including videos. While social media is gaining popularity we also continue to use more traditional communication methods, produce a two-monthly newsletter, and appreciate the continuing support of the "Press".

Our Outreach Co-ordinator Glenda Martin represents us at many events, and has had great success with introducing school children of all ages to the experience of volunteering. Glenda has visited many member organisations during the year, and is always on the lookout for further ways to enhance our services.

Trisha Ockwell has ably maintained our Employer Supported Volunteering Programme and we are pleased to have welcomed seven new businesses during the year.

Our volunteer team helps with a myriad of different tasks, and their flexibility is appreciated. Feedback regularly suggests that our services are appreciated, and we all enjoy meeting new requests and challenges. My grateful thanks to all who support VolCan in various ways.

Ruth Gardner

Summary of Financial Report for year ended 31 March 2015

Funds Received

Grants	149,029
Service fees	6,990
Subscriptions	15,301
Other	16,666
Total Funds Received	\$187,986

Funds Applied

Audit & Annual Report	2,606
Communications	4,498
General expenses	2,661
Personnel expenses	111,811
Premises expenses	11,829
Printing & Stationery	1,618
Promotions	10,503
VC Network Fund	15,130
Volunteer Expenses	3,217
Workshops & Meetings	2,068
Other	2,084
Total Funds Applied	\$168,025

Net Reserves Accumulated

Current assets	257,616
Fixed assets	106
Total liabilities	37,928
Total Equity	\$219,794